



**SYSTEMAGIC**  
DOING **IT** DIFFERENTLY

 IT Support

 Connectivity

 Cloud

# IT Apprenticeships & Work Experience at Systemagic

# Welcome to Systemagic

Founded in 1999, Systemagic provides IT support, connectivity and cloud services to SMEs in the South West of the UK.

Based in Bradford on Avon, we support businesses with everything IT-related, including buying and setting up hardware, installing and maintaining internet connectivity, configuring and managing email addresses, protecting businesses from cyber attacks and more!

Our friendly team of IT Technicians (Systemagicians) work through an average of 1,500 support tickets a month.

We are well known for our industry-leading response times and award-winning customer service.

## Do you have what it takes to be a Systemagician?

Everyone at Systemagic is unique, however, we all share similar qualities that make us great 'Systemagicians', these include:

- A hardworking attitude
- A passion for problem solving
- Determination
- Friendliness
- Being a team player



# IT Apprenticeships at Systemagic

We founded our apprenticeship scheme way back in 2006 and have a long history of developing top IT talent in the local area.

Our Managing Director, James, is passionate about providing opportunities for young people and investing in staff.

In fact, our commitment to apprenticeships has led to multiple award wins and nominations, including:

- Computing & IT Apprentice Award - Yeovil College Shining Star Awards
- Commitment to Apprenticeships - Yeovil College Apprenticeship Awards
- Training & Development Award - Bath Business Awards
- Small Employer of the Year - Somerset Apprenticeship Awards

Our apprentices are well-supported by the whole team, including Senior IT Technicians, our Helpdesk Administrator and Technical Director.

**We're proud that most of our IT apprentices decide to stay and work with us after finishing their apprenticeship!**



Jamie finished his apprenticeship with us in May 2022



# Why Do An IT Apprenticeship With Systemagic?

Taking the next step after your GCSEs and A-Levels can be daunting, especially with so many options to choose from.

If you're passionate about technology and IT, an apprenticeship at Systemagic is a great alternative to post-16 education and will kickstart your career.

Here's some of the benefits of doing an apprenticeship with us:

- £ Get paid to learn
- 🛒 You still get student discount
- 💡 Receive unlimited training
- 🏠 WFH Monday and Tuesday
- ⊗ No student debt
- ↗️ Growing industry
- 📁 Great career progression
- 🏆 Multi-award winning scheme

Rhys (right), started his apprenticeship with us in 2016 and is now a Senior IT Technician



# What's It Like Being An IT Apprentice at Systemagic?



"I joined Systemagic as an apprentice in March 2016 and now work there as a Senior IT Technician. When I finished college, I didn't have the experience to jump straight into an IT role, but my apprenticeship at Systemagic gave me the knowledge and skills to progress into a career I really enjoy. The team are super helpful and friendly and supported me throughout my learning."

**Rhys King**



"I found my apprenticeship to be a really enjoyable and valuable experience, I learnt so many new skills that I wouldn't have learned if I went to Uni. The fact that I was able to earn and learn at the same time was a big bonus and the support I received along the way was incredible, not just from Systemagic, but also from the college."

**Jamie Church**



"So far In my first 2 weeks of being at Systemagic, I have received a high amount of support and learnt a tremendous amount with even more to come! Everyone here is very friendly and always willing to help."

**Sam Stone**





# Not Yet Ready For An Apprenticeship? Why Not Try Work Experience?

If you're currently too young to start an apprenticeship, or would like to do some work experience in IT, we would be delighted to welcome you in our office to learn more about what we do and get some hands-on experience.

During your work experience, you will shadow members of our team learning what they do day-to-day and experiencing all areas of the company, including:

- On-site visits with a Field Engineer
- Learning how we process tickets
- Talking to customers on the phone
- Building machines

We're determined to make your work experience as valuable as we can. If there is something in particular that you would like to learn, please let us know.



# Want To Learn More? Contact Us Today



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