

THE RISING SUN CASE STUDY



WHO ARE THE RISING SUN?

Located a short walking distance from the National Trust village of Lacock you will find country pub The Rising Sun. The Rising Sun was taken over by new management and fully refurbished in early 2020 however due to COVID-19 our client was forced to close before it had the chance to open. Not letting this hold them back, the owners were able to adapt offering a takeaway service. Their takeaway service provided home cooked meals, cask ales, fresh breads, veg boxes, baking products and other essential items to customers in the local area.

THE CHALLENGE

Systemagic were employed to provide and look after all IT solutions at The Rising Sun ready in line for its opening date in March 2020. The property didn't have any existing cabling in place so we were on hand to provide broadband cabling for an EPOS system and implement a secure Wi-Fi solution.

THE SOLUTION

We installed a Draytek router in order to provide the broadband and cabling which ran throughout the property for the EPOS system. Due to the lockdown measures put in place The Rising Sun was unable to officially open when expected however to cope with this a take away service was introduced.

Our client has an outbuilding in which we were able to provide a Wi-Fi building link allowing network connectivity throughout the outbuilding. Providing this enabled our client to streamline payment processes ensuring safety measures such as contactless payments and social distancing were maintained at all times.

WHO ARE SYSTEMAGIC?

Systemagic are a people focused IT support company with a team of friendly support technicians. With over 21 years' experience providing business IT support services we understand that your system is an integral part of your business, and we work with you to ensure the performance, stability, security and longevity of your system. Our approach is entirely customer focused as we are committed to providing what our clients want, when they need it, in the most effective manner to ensure that the technology works for you.

All of our services are offered on a 30-day rolling contract basis and we are proud that the majority of our clients have been working with us for many years including clients that initially signed up back in 1999!

