

# ACHIEVE BREAKTHROUGH CASE STUDY



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Achieve  
Breakthrough™  
Ambition. Unleashed.

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## WHO ARE ACHIEVE BREAKTHROUGH ?

Achieve Breakthrough are a people development business in which allows organisations to develop their team and shift mindsets. They remove the barriers to change and free talent to make a positive, profound difference. Achieve Breakthrough develop the way people grow, lead and engage through leadership team development and culture transformation.

## THE CHALLENGE

Our client was re-locating to a larger premises and wanted to ensure the moving process would provide as little disruption and downtime for their members of staff and customers as possible.

## THE SOLUTION

Prior to the office move our team planned a timeline of events in order for all users to understand what would happen and when.

Our Customer Experience Manager, Fiona liaised with third party suppliers ensuring the clients VOIP telephones worked prior to the move. Our technicians ensured all of the clients kit was transferred to their new premises including workstations, server cabinets and routers in a short space of time providing minimal downtime. Any guaranteed downtime was used to ensure maintenance to Achieve Breakthroughs infrastructure was carried out so no disruption would be caused at a later date.

"The move went really well last week! Please say a big thank you to Scott and Will who worked hard to make sure we are up and running for Monday. Once again thank you to you for co-ordinating the IT move from your end it was great to know I was in good hands."

Michelle Morgan - Account Coordinator  
Achieve Breakthrough

## WHO ARE SYSTEMAGIC?

With over 20 years experience in the industry we pride ourselves on Doing IT Differently.

At Systemagic we provide people-focused IT support, cloud and internet services with no long term contracts to businesses in Bath, Somerset, Wiltshire and beyond.

We understand how vital technology is to your business and to the people involved in it. We take time to understand your business requirements and then provide tailored IT support and services.

