

NO.15 GREAT PULTENEY CASE STUDY



WHO ARE NO.15 GREAT PULTENEY?

Located on one of the most exclusive streets in Bath, former temperance hotel, The Carfax, has been completely revamped into a luxury boutique townhouse, No.15 Great Pulteney. The boutique hotel has been transformed by owners, Ian and Christa Taylor, who together with Martin Hulbert Design have created an elegant and vivacious space with captivating contemporary art and playful lighting right in the heart of the city.

The project entailed opening a boutique hotel and Spa on Great Pulteney Street in Bath; the hotel has 40 guest rooms, restaurant, cocktail bar, separate coach house and private dining rooms. Timelines were tight and challenges included bringing modern technology into a traditional Georgian infrastructure with Grade 1 restrictions.

THE CHALLENGE

Systemagic were put in place to project manage the refurb. This included liaising with suppliers and contractors then establishing the requirements needed to provide all the technology that a modern hotel requires to run smoothly and efficiently.

"We selected Systemagic for a number of reasons; our overall aim was to use local companies, we wanted a company who would offer sound practical advice and lead us through the project keeping the guest fully at the heart of our decision making.

The approach from Systemagic was always practical, they use language, which we could understand and offered at all times straightforward solutions to our challenges. I particularly liked their speedy response, pro-active style, their co-operation when our timelines and deadlines changed, but most importantly their friendly approach and ease of doing business with. Where we needed extra support and sometimes out of normal hours help, they were always on hand."

Jonathan Walker - Managing Director,
No.15 Great Pulteney

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THE SOLUTION

Systemagic were engaged to implement a faultless system, provide extremely fast fibre internet and carry out data cabling throughout No.15 Great Pulteney. We know that on average a short term guest will bring 3 devices into a hotel, therefore Systemagic ensured each room had high speed internet access and strong wifi was readily available in every area of the hotel. Dedicated fiber internet was also installed All of this was provided with guest satisfaction being key.

WE PROVIDED

- Super fast wifi
- Secure, reliable wifi system in all areas of hotel
- Fiber internet
- SONOS audio systems
- Data cabling
- Computers and Printers

"We are absolutely delighted with the service and approach from Systemagic, they are true business partners and really value strong relationships. I would recommend their services to other companies either with a demanding project or someone looking for ongoing support."

Jonathan Walker - Managing Director,
No.15 Great Pulteney

WHO ARE SYSTEMAGIC?

With over 20 years experience in the industry we pride ourselves on Doing IT Differently.

At Systemagic we provide people-focused IT support, cloud and internet services with no long term contracts to businesses in Bath, Somerset, Wiltshire and beyond.

We understand how vital technology is to your business and to the people involved in it. We take time to understand your business requirements and then provide tailored IT support and services.