

# GRASMERE COURT CASE STUDY



## WHO ARE GRASMERE COURT?

Grasmere Court Hotel is a family run independent guest house based in the town of Keynsham within easy reach of both Bath and Bristol.

As well as hosting a number of cosy en-suite bedrooms Grasmere Court Hotel provide function space. Whether you're looking to host a private party, celebrating a birthday, anniversary, wedding reception or business meeting. They also have an evening and afternoon menu with plenty of locally brewed beers stacked at the bar.

## THE CHALLENGE

An aging wifi system meant that the signal throughout Grasmere Court was hit and miss, with some rooms having excellent internet connectivity and others having none at all. Recognising that internet is a key consideration for many travellers when choosing somewhere to stay, our team were called in to provide a flawless solution.

## THE SOLUTION

Systemagic worked around a challenging building layout to run modern data cabling through various parts of the hotel which were previously left without any internet access at all. Installing modern, long range wireless access points, **Grasmere Court now boasts wireless internet in every bedroom** as well as throughout all public areas and even the rear terrace garden.

The wifi is remotely managed and monitored by our technicians who have the ability to make changes, spot errors and even reboot the system if needed. All of this can be done completely remotely without needing to go on site and interfere with the hotel and its guests.

"Systemagic are a really helpful and knowledgeable company, who act fast when there is an issue and help you get the best out of your system!"

General Manager,  
Grasmere Court

## WHO ARE SYSTEMAGIC?

With over 20 years experience in the industry we pride ourselves on Doing IT Differently.

At Systemagic we provide people-focused IT support, cloud and internet services with no long term contracts to businesses in Bath, Somerset, Wiltshire and beyond.

We understand how vital technology is to your business and to the people involved in it. We take time to understand your business requirements and then provide tailored IT support and services.

