

POLEBARN HOUSE

CASE STUDY



WHO ARE POLEBARN HOUSE?

The Polebarn is an award winning historic Georgian Town House Hotel in the heart of Trowbridge, Wiltshire.

The family run hotel prides themselves on having modern facilities in a grand setting. The Polebarn serve made to order breakfasts each morning and evening meals in their cellar bar and restaurant - which is also available to hire for private events.

THE CHALLENGE

Despite having had a new wifi system installed relatively recently, certain rooms and area of the hotel were still struggling to get reliable signal. With lots of corporate guests during the week, reliable wireless internet is extremely important to ensure repeat bookings and guest satisfaction.

The owners were keen to make life easier by being able to collect emails on the go, on multiple devices, and to have a single shared calendar for appointments.

THE SOLUTION

We surveyed the building and recommended long-range access points which are better able to extend the signal through thick brick walls in older buildings. After installing the new equipment there is now strong signal in all areas including the basement restaurant which was previously a signal black-spot.

We also recommended and installed Microsoft's Office 365 package, which allows emails, contacts lists and calendars to be synchronised in real time across multiple devices, including the office computer, mobile phones, tablets and laptops.

"Systemagic upgraded the WIFI throughout The Polebarn. The team were quick, efficient, polite and tidy. Best of all, our WIFI is now excellent and hassle free to use – just as they promised it would be. I am so glad to have found a local business like ours with the same customer focussed outlook and value for money. We couldn't be more pleased."

Natasha Owen, Director
Polebarn House

WHO ARE SYSTEMAGIC?

With over 20 years experience in the industry we pride ourselves on Doing IT Differently.

At Systemagic we provide people-focused IT support, cloud and internet services with no long term contracts to businesses in Bath, Somerset, Wiltshire and beyond.

We understand how vital technology is to your business and to the people involved in it. We take time to understand your business requirements and then provide tailored IT support and services.

