

HALSALL CONSTRUCTION CASE STUDY



WHO ARE HALSALL?

Halsall are an established South West construction and development business with over 40 years of experience delivering quality projects.

THE CHALLENGE

As Halsall continues to grow, the business needs a reliable IT partner who can deliver both the daily operational support needed by an organisation this size as well as the strategic advice to ensure that IT systems and processes keep pace with business growth and industry development.

WE PROVIDED

- IT Support and Maintenance
- Dedicated fibre connectivity
- Hardware & software procurement
- Cloud services including email, security and remote backup
- Security auditing and strategic reviews

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THE SOLUTION

Systemagic has worked in partnership with Halsall since 2013 to deliver a full range of IT services and to support the business during a period of fast growth and expansion. Now based over numerous locations including development sites, the company benefits from cloud-based services with remote sites also able to access company data and emails.

As Halsall continues to grow there has been an expanded requirement for security and compliance, and Systemagic has worked on a strategic level to ensure that systems are upgraded, secured and improved along the way to ensure that Halsall are best placed to continue to win new business.

On a tactical level Systemagic continues to provide helpdesk and onsite support, with an average resolution to support requests of under 30 minutes and a strong relationship with the entire team.

WHO ARE SYSTEMAGIC?

With over 18 years experience in the industry we pride ourselves on Doing IT Differently. Systemagic has a long history of working with some of the west-country's finest independent hotels and boutique guest houses.

At Systemagic we provide people-focused IT support, cloud and internet services with no long term contracts to businesses in Bath, Somerset, Wiltshire and beyond.

